



# **User Education in the Hybrid Library - Double Trouble?**

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# Outline

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- **Introduction to SOP and it's Library.**
- **What is the hybrid library?**
- **Hybrid v. electronic**
- **The hybrid advantages**
- **SOP hybrid aims**
- **Conclusion**

# What is the Hybrid Library?

- **eLib - <http://www.ukoln.ac.uk/services/elib>**
  - **HyLife - <http://hylife.unn.ac.uk/toolkit>**
- **Traditional & electronic resources are brought together in an integrated way**

# Why Hybrid and Not Digital?

- **Print investment**
- **Archiving**
- **Continuing access**
- **Transient?**
- **Timeliness**
- **Licence Conditions**
- **Printing costs**
- **User's time**
- **Financial flexibility**
- **Expensive**
- **Irrelevant title**
- **Library staff time**

# Other Barriers to Digital / Hybrid

- **No seamless access**
- **Digitisation - permission & costs**
- **Computer literacy**
- **High specification computers**
- **Technical problems**
- **No standards of description**
- **Appropriate copy**
- **High user expectations**
- **“The satisfied inept”**
- **Library staff workload**

# Advantages of Digital

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- **Ease of availability**
- **Enhanced functionality**
- **Space saving**
- **Ease of collecting usage statistics**

# Achieving Our Aims - 2001/2

- **User profile**
- **Library staff training**
- **Web site**
- **OPAC**
- **Co-operation**
- **Increased PCs**
- **Budget increase**
- **User education**

# **School of Pharmacy Pilot**

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- **Introductory Info. skills lecture**
- **Presentation - Searching electronic bibliographic databases**
- **Presentation - Searching the Internet**



# School of Pharmacy Pilot

## Before

- Athens = 8.76%
- Athens logins = 5
- ScienceDirect - limited use
- Specialist gateways - rarely used
- Print

## After

- Athens = 56.98%
- Athens logins = 725
- ScienceDirect – increased use
- Specialist gateways - increased use
- Print

# Problems Achieving Aims

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- **Time / Budget**
- **Space**

# Hybrid Library - Double Trouble?

## Conclusion

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- **User education the key**
- **Create new e- sources**
- **Cost**
- **Housekeeping tasks**
- **Cultural change**
- **Evaluation**